

INFORMATION TO INVESTOR
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Telkom-1 Satellite's Service Recovery Progress

Jakarta, 11 September 2017 – PT. Telkom Indonesia (Persero) Tbk ("Telkom") hereby informs you that on Sunday, September 10, 2017, Telkom has successfully completed connectivity recovery in 15,019 sites of Telkom-1 Satellite customers which consist of 11,574 ATM and 3,445 non-ATM services sites. With this success, connectivity services of Telkom-1 Satellite's customers have returned to normal condition.

The recovery process could be completed smoothly through a very good cooperation with the customers, among others are banking corporations. The banks have already made official statement with regards to the recovery of their services which were affected by Telkom-1 disruption.

The recovery mechanism involved 2,195 personnel all over Indonesia that worked 24/7 based on the schedule set by National Crisis Center. With such a structured service recovery system, all the processes were done in organized manner and strictly monitored.



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About PT Telkom Indonesia (Persero) Tbk

PT Telkom Indonesia (Persero) Tbk ("Telkom") is the largest telecommunications and network provider in Indonesia. The company offers a wide range of network and telecommunication services, including fixed wireline connections, cellular services, network and interconnection services, as well as internet and data communication services. Beside telecommunication services, it also operates multimedia businesses such as content and applications, completing its business portfolio which includes Telecommunication, Information, Media, Edutainment and Services (TIMES). Its shares are traded on the Indonesia Stock Exchange ("IDX") and the New York Stock Exchange ("NYSE"), using the TLKM and TLK tickers, respectively.